

The Homeowner's Guide to Flood Prevention

HOW TO IDENTIFY PROBLEMS & MAINTAIN YOUR HOME'S DRAINAGE SYSTEMS

flood*proof*
Flood Prevention Program

THE CITY OF
Edmonton

Table of Contents

Introduction..... 2

Chapter 1:

Understanding Drainage 3

- Home Drainage System
- Municipal Drainage System

Chapter 2:

Why Homes Flood..... 6

- Five Quick, Inexpensive Ways To Get You Started

Chapter 3:

Eavestroughs and Downspouts 9

Chapter 4:

Improving Lot Grading 11

- Homemade Slope Gauge
- Be Kind to Your Neighbours
- Product Focus: Window Well

Chapter 5:

Backwater Valves, Weeping Tile and Sump Pumps 15

- Backwater Valves
- Backwater Valve Subsidy Program
- Weeping Tile
- Sump Pumps
- Permits
- Product Focus: Sump Pump

Chapter 6:

Maintaining Your Home

Drainage System 22

Outside

- Eavestroughs & Downspouts
- Splash Pads & Extensions
- Lot Grading

Inside

- Foundation Walls
- Sump Pump
- Backwater Valve

Chapter 7:

Resources That Can Help 23

City of Edmonton

- Drainage Services Information and Assistance
- Home Flood Prevention Check-up
- Drainage and Sewer Trouble Line
- Drainage Services Lot Grading

Plumbers and Landscapers

Do-it-yourself Resources

Capital Health

Chapter 8:

Glossary of Terms 26

The Homeowner's Guide to Flood Prevention is part of Flood Proof, the City of Edmonton's Drainage Services Flood Prevention Program. It was developed as a direct response to the flooding of 4,000 Edmonton homes in July of 2004. For more information on the program, log on to www.edmonton.ca/floodprevention

Part of the Flood Proof program includes a free service called the Home Flood Prevention Checkup. A drainage specialist can help you identify drainage problems and solutions right at your home. See Chapter 7 for more details.

©2008 The City of Edmonton. Copyright of this publication, whether in print or electronic form, is held by the publisher. No person may reproduce copies of this publication for any purpose other than personal use without the written consent of the publisher.

Introduction

Every year, millions of litres of water flow into the municipal drainage system from residential rooftops and indoor plumbing. Most people don't think about how the water is collected, or where it goes. It's a different matter though when a torrential storm comes, the drainage system falters or there is water in the basement.

Water damage from flooding costs time, money and inconvenience. Fortunately, there are many things you can do to reduce your risk. Prevention and maintenance are the keys. Looking at your home now and fixing any problem areas before the next major rainstorm can save you a lot of grief.

The Homeowner's Guide to Flood Prevention contains information that can help you identify those problem areas and properly upgrade, repair or maintain your home's drainage system. This booklet is filled with practical drainage tips, and projects that you can do yourself.

Details of various projects, relative costs and degrees of difficulty are provided throughout. Even if you prefer to hire a professional, this booklet offers knowledge and insights that may help you make a more informed choice. It is recommended that you obtain three quotes and ask for references, particularly if you are unfamiliar with the company or individual.

Definitions of words or phrases highlighted in **bold** can be found in the Glossary of Terms in Chapter 8.

Chapter 1

Understanding Drainage

In any city, private and public drainage systems work together to channel and move sanitary and stormwater safely away from homes and neighbourhood streets. The private system is the responsibility of residential and commercial property owners. The public system is owned and operated by the municipality, in this case the City of Edmonton.

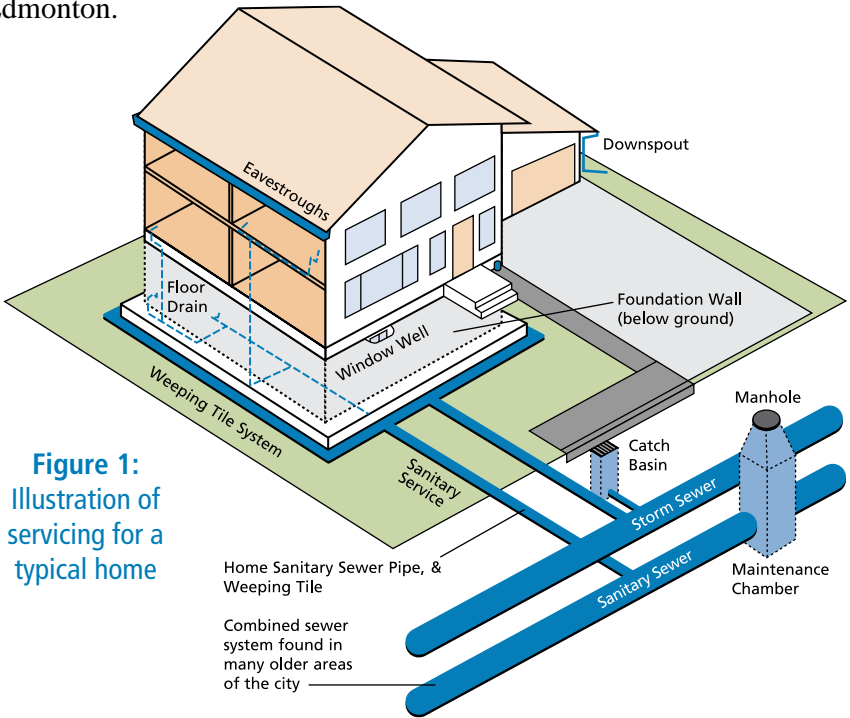


Figure 1:
Illustration of servicing for a typical home

Home Drainage System

The **sanitary service** deals with all water disposed of inside the home. Water from showers, toilets, sinks, dishwashers, clothes washers and floor drains is channelled to a pipe under your basement floor. This pipe is connected to a larger sanitary sewer pipe located under the street or the back lane.

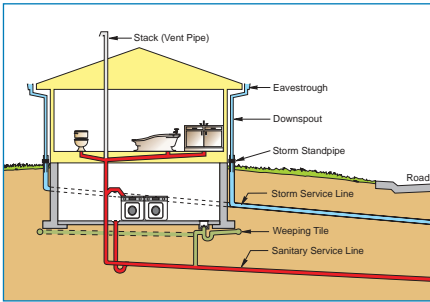


Figure 2: Illustration of separate stormwater pipe servicing in older areas

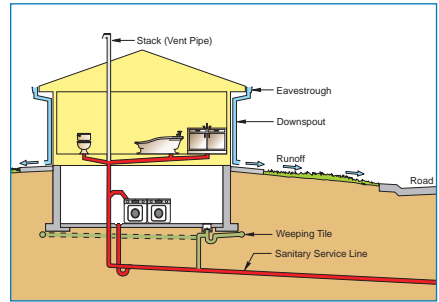


Figure 3: Illustration of servicing for homes in combined sewer area

The **stormwater service** deals with roof and surface water that comes from rainfall, snowmelt or your garden hose. Sloped lawns and driveways direct water from the roof and the ground to the street or the back lane, where catch basins are located. The **catch basins** are connected to large underground stormwater pipes (See Figure 1).

Water that seeps through the ground is collected by weeping tile located at the bottom of your home's foundation. **Weeping tile** is either connected to a sump pump, which sends excess water up to the surface, or to the sanitary service pipe under your basement floor (See Figure 1).

In some older Edmonton neighbourhoods, homes have a separate stormwater pipe. In these homes, roof **downspouts** go into the ground and connect to the pipe. This pipe sends the water to a larger stormwater pipe located under the street or the back lane (See Figure 2).

Downspouts may still be connected to a home's sanitary service pipe in neighbourhoods with a **combined sewer** service. This type of connection has not been allowed in the City of Edmonton since 1988 (See Figure 3).

Municipal Drainage System

The sanitary service collects solid waste and “grey” water and sends it to either the **Gold Bar Wastewater Treatment Plant** or the **Capital Region Sewage Treatment Plant** for processing. At the plants, the solid waste is removed and the water cleaned before being released into the North Saskatchewan River.



Stormwater lake

The stormwater service collects rainwater and snowmelt and channels it via pipes or overland routes to **dry ponds, stormwater lakes**, creeks, ravines, or directly into the North Saskatchewan River. Since about 1980, stormwater lakes to service new Edmonton neighbourhoods have been mandatory.



Dry pond

A combined sewer service exists in Edmonton neighbourhoods built before the mid-1960s. The combined sewer service collects sanitary and stormwater in the same pipe and sends it to the **Gold Bar Wastewater Treatment Plant** for processing. In 2005, about 13% of all homes in Edmonton were serviced by a combined sewer service.



Outfall

Chapter 2

Why Homes Flood

Edmonton gets about 345 millimetres (14 inches) of rain each year. Most of this comes in the form of thundershowers or summer storms, any one of which can drop a large amount of water in a concentrated area in a short period of time. When a major rainstorm hits, the huge volume of water that occurs can overwhelm drainage systems and cause flooding. Snow poses a similar threat in the spring if there is a rapid snowmelt.



During a rainstorm, the pressure on your home drainage and the municipal drainage systems increases dramatically. The condition and capacity of these systems are equally important in managing wet weather. Blocked or broken pipes, poor lot grading, excess hail and other factors can restrict the flow of water substantially increasing the risk of flooding.

In Edmonton, the municipal stormwater drainage system design standard is one in five years. This means the system can handle any typical rainstorm but could have its capacity exceeded, on average, once every five years. This is based on historical weather patterns. The municipal sanitary system design standard ratio is much greater but varies. It is based on sewage flows, plus an allowance for water that gets into the system during wet weather.

When the volume of stormwater exceeds the municipal system's capacity, surface pooling occurs. Some of this excess water also finds its way into the sanitary system. This creates added pressure on sanitary pipes, including those exiting from homes. To protect homes as much as possible, City of Edmonton bylaws since 1989 have required that each new home have a **backwater valve** to protect against sewer backup.

Lot grading must have a positive slope of 4 – 6 inches to a minimum of five feet away from the home's foundation. Also, downspout extensions or splash pads, window wells (where required) and weeping tile connected to a sump pump are recommended.

Often, homes that flood are missing one or more of these components or the components are found to be in poor working order. The location of a home can also make a difference. For example, homes built in low lying areas or next to lakes have a greater flood risk, as surface and groundwater will naturally drain to these areas. Other flood risk factors include lot elevation, style of home, servicing elevation, surface conditions and water drainage from neighbouring properties.

Homeowner behaviour during a storm can also increase the risk of flooding. For example, washing clothes, taking a shower, running the dishwasher and flushing your toilets adds water to a system that may already be overloaded. The water may have nowhere to go but up your floor drain and into your basement. This is particularly true if you have a backwater valve. The valve is designed to close during extreme conditions and keep outside water from getting in.



Flushing a toilet during a storm can increase flood risk

When this happens, water from the inside also can't get out.

Many people forget to put their downspout extensions down before it rains. A long downspout extension is of no value when it's propped up against the side of the house. If you have a sump pump, double check to see that it is plugged in and the breaker is on during a storm. More than one homeowner has searched for the cause of a flooded basement only to discover the sump pump lacked the power to perform.

Five Quick, Inexpensive Ways To Get You Started

An assessment of your home drainage system may have pointed out a number of deficiencies. So where do you start? Here are some quick, inexpensive actions you can take that will make a difference in reducing your flood risk.

- 1 Plug the leaks.** A ladder, silicone, and time are all you need to seal holes or cracks in your eavestroughs, downspouts, extensions, sidewalks, patio and driveway.
- 2 Repair or replace downspout extensions.** This might be a matter of simply putting down the extension that's already there or putting back the splash pad. Purchasing and installing extensions or splash pads is inexpensive but very important in getting water away from foundation walls.
- 3 Clean your eavestroughs and downspouts.** The downspout extensions have little value if leaves, and other debris are preventing water from getting down the downspout. A gloved hand (or garden spade), ladder and garden hose are what you need to get the job done.
- 4 Backfill under steps and decks.** This is often the weak spot in lot grading. Dirt and some shovel work is all it takes to fill the depression and get the ground sloping downhill away from the house again.
- 5 Top up sunken areas around the foundation.** Ground around your basement settles over time. Raising that up with some dirt and shovel work will re-establish a positive grade again at little or no cost.

Chapter 3

Eavestroughs and Downspouts

On any property, the first point of defence in dealing effectively with rapid snowmelt or a rainstorm is the eavestroughs and downspouts. Just 10 mm (0.4 inches) of rain on the roof of an average sized bungalow generates 1,200 litres of runoff. Catching water from the roof and directing it away from the walls of the house are critical factors in keeping your basement dry. Eavestroughs, also known as **rain gutters**, are located directly below the roofline of your home. Eavestroughs catch roof runoff and channel it to downspouts that are normally located at the bottom corners of the roof.

The standard residential eavestrough or downspout is four or five inches wide. They are made of plastic or aluminium but plastic is more commonly used, as it is sturdier and easier to work with. They come in one standard length but can be easily cut to the desired size. Elbows, end caps, Ts and straight connectors are all pre-cast so any roof size or shape can be accommodated.

Eavestroughs and downspouts should be cleaned regularly of leaves and debris so water flow is not blocked. Special hard mesh screens can be purchased to sit on top of eavestroughs to prevent leaves and large objects from entering. You can test the effectiveness of your eavestroughs by pouring water at the end furthest away from the downspout. If water leaks out or pools at any point you need to clean, repair or replace it.



Eavestroughs should direct water on a gentle slope down towards the downspout. Use a level inside the eavestrough to check that the downhill grade is consistent from one end of the eavestrough to the downspout. Sometimes a sagging eavestrough can be repositioned to prevent pooling and re-establish the grade. If this is not possible, replace it.

Eavestrough leaks typically occur at joints. Fortunately, they can be repaired quickly and easily with silicone. Silicone comes in a tube and is usually clear or white. Once dry, it is water resistant and stands up well to extreme temperatures. When repairing a leak, do it from the inside of the eavestrough. Make sure the surface is clean and dry before applying the silicone.

The eavestrough should be replaced if the leak is from a large hole or crack. When replacing an eavestrough or downspout, make sure to seal all connector joints and end caps with silicone.

Downspouts are hollow pipes that take water from the eavestrough and channel it to the ground. Ideally, the downspout should end in an elbow and extension that directs the water 1.8 metres (six feet) away from the house and towards the street or back lane. The extension should be at a 30 degree or more angle in relation to the ground. In Edmonton, it must end at least 15 centimetres (six inches) inside your property line. Make sure the water is not directed onto your neighbour's property. You can be fined up to \$1,000 for discharging onto another property.

Professionals use downspout material for extensions. This is preferred because they are durable and very effective in channelling water away quickly. Leave the extension down all of the time or put it down whenever rain is forecast. An alternative to hard downspout material is a soft plastic extension. This type of extension rolls out when it rains and can be purchased at home improvement stores. Any extension should be checked regularly for leaks and to ensure that it is functioning properly.

Some side yards are too narrow to allow for a long downspout extension. In these cases, splash pads should be used. Standard splash pads are two feet long, are made of concrete or plastic, and are bolted or hung on the side of the house at a 30 degree angle. The downspout ends within a few inches of the splash pad, which in turn directs the water away from the foundation of the house.

Downspout extensions or splash pads should never be removed. They protect you from a number of potential problems. Water along the basement walls of your house can seep through tiny cracks and cause a damp, clammy basement. Left unchecked, this can eventually damage the foundation of your house.

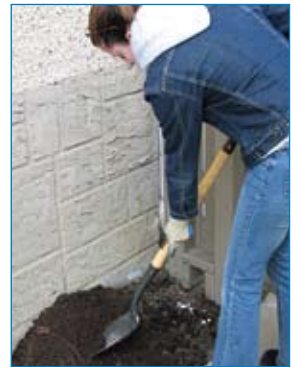
Water that seeps down your basement walls and into your weeping tile can overload the sanitary sewer system, causing a sewer backup. It may create extra work for your sump pump, if you have one, and could cause pump failure under severe conditions.

An Exception to the Rule: In many older Edmonton homes, roof downspouts are directly connected to an underground separate storm sewer pipe. In these cases, disconnecting a roof downspout from the pipe may not have much impact in reducing a flood risk. In fact, it may increase the risk if the lot is not properly graded to drain water away from the home.

Chapter 4

Improving Lot Grading

Good eavestroughs, downspouts and extensions help make your outdoor drainage system better but it can't make up for poor lot grading. Proper lot grading is one of the most important things you can do to prevent water from getting into your home. Since 1997, the City of Edmonton has required every new home to have an approved lot grading plan.



Lot grading starts at your basement wall. Walk around your home and measure the **slope** from the wall. This includes under stairs, steps and decks. The dirt or sod should slope down from the wall at a continuous angle for at least five feet. If the surface is decorative rock, bark or another porous material that lets water through easily, take the measurement from where the dirt begins.

The soil at your basement wall should be at least 15 centimetres (6 inches) higher than the ground five feet away. Use a slope gauge (see box) to see if the angle of the slope is adequate.

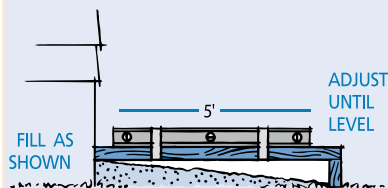
Place the long end of your slope gauge against the basement wall and the shorter end on the ground. The horizontal board should be level. If it is not, add soil at the basement wall until level is achieved.

Once it is level, fill in the space underneath the slope gauge all the way to the end. Use this as a guide for backfilling all the way around your home. Pack down the soil with a shovel or your foot. Check every 5-6 feet with your slope gauge to make sure the angle is still right.

It's important to backfill underneath your stairs, steps and decks as well. Use the same angle as around the rest of the house even if the bottom stair or step is less than five feet from the basement wall.

Homemade Slope Gauge

It's easy to make a slope gauge. Cut a 2x4 into one five foot length and one six inch length. Place the shorter piece vertically on end. Place the longer piece horizontally on top. Nail or screw the end of the horizontal piece onto the end of the shorter piece. Tie or place a level on top of the horizontal piece and you are ready to go!



Remember: Ground settles over time particularly near basement walls. You should check your grade every year and add soil where necessary.

Window wells should be used where the bottom of a basement window is at or near ground level. They not only allow for proper grading but they also prevent dirt from rotting window sills. A window well is a U-shaped ribbed, light metal product that can be purchased in most hardware stores. They come in various widths and heights so measure your window before purchase.

The outer edges of the window well should surround the window and be tight against the basement wall.

The bottom of the window well should be at least a foot below the bottom of the window sill. The area inside the window well should be cleared of dirt and backfilled with loose gravel or rock. This should be done from the bottom of the well to three to six inches below the bottom of the window sill. This will allow water to easily drain and filter down to the foundation weeping tile. The dirt or sod on the outside of the window sill should be graded like the remainder of the house.

Product Focus



Window Wells

- Various widths and heights. Measure your basement window before purchase.
- Galvanized steel construction.
- Easy to install.



In some cases, houses may have existing window wells that don't drain properly. In extreme cases, a pipe may have to be inserted that runs directly from the bottom of your window well towards your weeping tile. Seek the advice of a professional before doing such work.

Be Kind to Your Neighbours

The sloping of your lot must follow the same rules as downspout extensions (see Chapter 3). Water should be directed to the back alley or the street, and not into your neighbour's yard. This can be tricky when the space between houses is narrow. One solution is for you and your neighbour to create slope down towards a common property line. This creates a **swale** that can then channel water towards the alley or the street.



Your property may not allow for this. For example, you may have a retaining wall or high ground at the property line. In such cases, you can create an **internal swale**. This means having a slope from the house and a slope from the high ground meet in the middle of the yard. This swale can then be directed to channel water towards the alley or the street.



In some cases, a neighbour's property may have the right grading but be lower than yours. A retaining wall along the property line is a good solution to this problem. This can be done in front of an existing fence or other feature you don't want disturbed. The wall allows you to create an internal swale that can safely channel water away.

It is always best if neighbours can discuss and resolve lot grading issues together. City of Edmonton Lot Grading Inspectors can investigate complaints or concerns about surface water drainage. They also will visit your home if you have any doubts about what to do about lot grading.

Chapter 5

Backwater Valves, Weeping Tile and Sump Pumps

Flood prevention devices like backwater valves and sump pumps can be valuable home drainage assets but not everyone needs one. Consider your entire home drainage system, what type of home you have, where you live, method of servicing and your flooding history before rushing out to buy and install these devices.

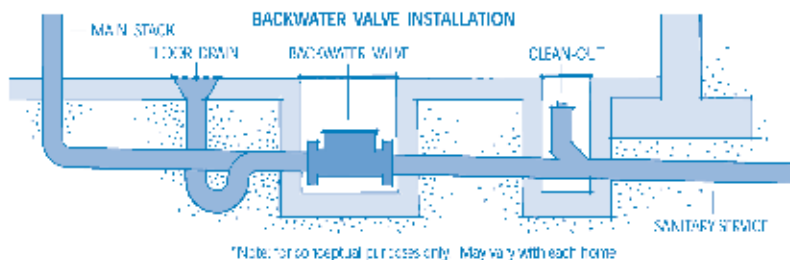
Backwater Valves

A backwater valve sits inside a home's branch or main sanitary sewer line. Its job is to prevent sewage from returning up a sanitary sewer line and entering the basement. It is an effective last line of defence and is recommended for all homes that are at risk of flooding.

Backwater Valve Subsidy Program

Since 1991, the City of Edmonton has offered a backwater valve purchase and installation subsidy program. Homes that suffer sanitary sewer backup during a storm event are eligible for the program.

In 2007, the subsidy was to a maximum of \$975. Some conditions apply and an approval is required before installation. Contact Drainage Services at 780-496-5591 to find out more details about the program.



There are two types of backwater valves. Both work well, but it is important to install the right one. The main sanitary sewer line entering a home needs a **vented** backwater valve. Branch lines coming off the main line need a **non-vented** valve. You may need more than one valve depending on your home's internal plumbing. A qualified plumber can test your system and recommend the correct installation.

During a storm, sanitary wastewater trying to flow back into a home causes the backwater valve to close its flap. This action prevents sewage from re-entering the home, but it also means water from inside your home can't get out until the valve reopens.

Remember: When the valve closes the sewer line, you should not use the toilet, sink, shower, washer, dishwasher or any other element that discharges wastewater. The wastewater will have nowhere to go except up the floor drain and into your basement.

Backwater valves need to be cleaned and maintained to work properly (Chapter 6). Also, older backwater valves have metal flaps. These can corrode over time and begin to stick. Once this occurs, they should be replaced with a valve that has a plastic flap.

Weeping Tile

Weeping tile is a perforated plastic pipe that surrounds the foundation of a home. It sits in a bed of gravel. This allows excess groundwater to seep into it. This water is channelled to a sump pump, or the sanitary sewer system, or the stormwater sewer system, depending on the age of the home.

Permits

Adding drainage components like a backwater valve and weeping tile requires a plumbing permit from the City of Edmonton call 780-496-3100.

Some homes built in Edmonton's oldest neighbourhoods do not have weeping tile. This may not be a concern if other drainage elements like eavestroughs, lot grading, etc. are in good condition.

Installing or repairing weeping tile is expensive but necessary in some cases. For example, weeping tile that is collapsed or clogged by debris should be repaired to prevent damage to the foundation and basement walls. You should seek professional advice from a plumber or qualified contractor before making any decisions.

Sump Pumps

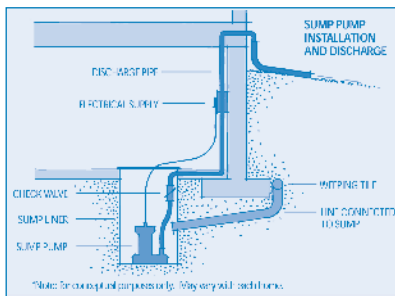
Over 60,000 homes in the Edmonton region may need their sump pumps replaced in the next five years. Yours may be one of them.

The majority of homes built since 1988 have a sump pump. A working pump plays an important part in flood prevention, channelling groundwater out and away from the home. If your home was built after 1988, you should be aware of the condition of your pump and whether it needs replacing. A good quality pump should last around 10 years, depending on how often it is working and the acidity and dirtiness of the water.

So, how can you find out whether you need a new pump? And, if you need to replace it, what should you look for in a new pump?

Finding and Testing Your Sump Pump

Different manufacturers have different recommendations for testing and maintaining your pump. Some recommend running the pump every two to three months, others recommend a yearly test. Follow any recommendations provided by the manufacturer. The pump should be located in a shallow pit (or sump) at the lowest point in your basement. Once you've located the pump, you can perform a simple 3-step test to ensure the pump is working properly:



- 1 Check to make sure power is running to the pump circuit.
- 2 Pour enough water into the sump pit for the pump to begin working.
- 3 Check the outside pipe to ensure that water is flowing from the discharge line outside your home. In some cases, the pump may seem to run but not pump water.

If you test the pump and it is not working properly:

- Check for debris blocking the suction intake.
- Listen for strange noises coming from the motor.
- Check for oil in the sump well (may indicate a failed pump seal).
- If the activating switch for the pump works on a float, check that the float is not restricted.

Depending on the problems you encounter you may want to consider getting your sump pump serviced or replaced.

**Caution: maintenance should be done by a qualified technician.*

Other Factors

Freezing: If your pump is operating during freezing weather there is a risk of freezing and line blockage. To prevent problems it is best to disconnect outside hoses prior to winter.

Recycling: If water from your sump hose discharges too close to your foundation, the water may recycle and end up back in your system, possibly endangering your foundation.

What to Look for When Replacing Your Sump Pump

There are some basic criteria for choosing a pump: size or capacity, pump type and horsepower. There are other factors specific to your home that may also influence your choice of pump, such as the volume of water your drainage system has to handle or the amount of grit in the water. In the end, you have to balance your needs with how much you want to pay. You can buy a cheaper pump but don't expect it to perform as long or as well. A higher quality pump is built from top quality components.

Horsepower (hp)

- Minimum 1/3 hp recommended.

Size/Capacity/Performance

- Make sure to size your pump properly to ensure greatest efficiency.
- Get information on the pump capacity (the amount of water pumped in gallons per minute) and the height and distance the water needs to travel (referred to as "head").
- To avoid clogging, the pump should be able to pass stones of up to 10 millimetres through the pipes.
- Pumping head should be a minimum of approximately 10 feet.
- Discharge line should be 1 1/4 inch pipe.

Pump Type, Back-up Systems and Alarms

- **Common types: submersible, pedestal and water-powered.**
- Submersible is most common.
- Pedestal type may be better in highly corrosive areas.
- Water-powered pumps are not as efficient as electric.
- It is a good idea to have a back-up system (water powered or battery) or an alarm to warn you if your pump fails.
- Back-up systems: water-powered or battery.

Quality

Pumps are tested against general standards and rated accordingly. Before purchasing a pump, check whether the pump meets standards such as the CAN/CSA 22.2 No. 108 “Liquid Pumps”. This information is available on websites such as www.ul.com.

Sump Pit Requirements

If your sump pit is incorrectly sized, it will affect the operation of the pump. The pump is most efficient when it is working at its optimal flow rate, based on the capacity of the pit. The City’s building code sets out minimum requirements for sump pit size:

Pit depth: 750 mm

Pit area: 0.25 m²

A sump pit cover is required, and should be child-proof.

Purchasing Checklist

(use to compare models you are considering for purchase)

Feature	Minimum requirement	Model:	Model:	Model:
Horsepower (hp)	rated 1/3 hp			
Pump capacity (gallons per minute)	specific to each home			
Pump head (sump level to pipe exit from home)	approx. 10 to 12 ft.			
Solids handling	allows stones up to 10 mm to pass			
Discharge line size	1 1/4 inch pipe			
Check valve	recommended			
Back-up system / alarm	recommended			
Warranty	generally 1-2 years			
Approved by Canadian Standards Association	recommended			

Chapter 6

Maintaining Your Home Drainage System

Regular maintenance of your home drainage system can often be the difference between staying dry or being flooded. Once a year, it's a good idea to evaluate the condition of your system – inside and out. If you find a problem, make fixing it a priority.

Remember: Most flooding on private property is caused by the failure of one or more home drainage elements.

This chapter provides a maintenance checklist you should review each year. If you are unsure of what to do, call a professional.

Outside

Eavestroughs & Downspouts

- ✓ Clean leaves and debris from inside the trough and downspouts.
- ✓ Tighten elbows and other connections.
- ✓ Caulk and seal any leaks.
- ✓ Repair or replace sagging, badly dented or cracked sections.

Splash Pads & Extensions

- ✓ Reconnect any loose pads or extensions.
- ✓ Replace badly dented extensions.
- ✓ Check soft plastic, roll out extensions for leaks and to determine if they work properly.

Lot Grading

- ✓ Check the slope from the basement wall.
- ✓ Check for settling, particularly under stairs and decks.
- ✓ Raise any low spots.
- ✓ Look for cracks or spaces on driveways, sidewalks and patios that are next to the foundation wall. Caulk or waterproof where needed.

Inside

Foundation Walls

- ✓ Check for moisture along the walls and the floor.
- ✓ Fill and seal any visible cracks.

Sump Pump

- ✓ Check for power.
- ✓ Test the pump by pouring water into the pump well.
- ✓ Check the outside pipe to confirm water is flowing to the street or back lane.
- ✓ Check and repair any leaks in the sump pump pipe.

Backwater Valve

- ✓ Open the top and clean out any debris.
- ✓ Check the flapper. Make sure it is moving freely.

Chapter 7

Resources That Can Help

There are a number of people and organizations that can help you if you are concerned, or need help with your home drainage system.

The City of Edmonton

www.edmonton.ca/floodprevention

The City of Edmonton revamped its website in 2005. As a result, education and program support information related to flood prevention were all placed under one umbrella at www.edmonton.ca/floodprevention. More details concerning the following services can be found there.

Drainage Services Information and Assistance

780-496-5541

This is the main line to Drainage Services' Customer Service Centre. Call this line during office hours to get answers to any questions you may have about drainage, permits, inspections, programs or services offered by the Drainage Services branch.

Home Flood Prevention Check-up

780-944-7777

The Home Flood Prevention Check-up is *free* and available to all Edmonton residential homeowners, provided that the property has not recently received a Final Grade Approval (in the last five years). One call schedules a drainage specialist to come to your home for a *one-on-one drainage assessment*. Using an evaluation checklist, the specialist helps you identify any deficiencies inside and outside your home, and provides recommendations on what to do to minimize your risk of flooding.

Begun in 2005 as a pilot project, the service operates from spring to fall. Check-ups can be scheduled weekdays, evenings or Saturdays.

Drainage and Sewer Trouble Line

780-496-1717

This is a 24-hour emergency response service that you should call:

- If you are experiencing a drainage problem on your property.
- If you see a drainage problem on the street.
- If you get any basement flooding as a result of a rainstorm.
- If you consistently smell sewer odours coming from a catch basin or manhole.

Drainage Services Lot Grading

780-496-5500

This is a 24-hour voicemail line where you can record your drainage concerns and your contact information. A drainage specialist will return your call to answer basic questions or to provide lot grading advice and assistance. Based on the situation, a lot grading inspector may visit your home to help you deal with any unusual situation or help resolve a drainage dispute with a neighbour.

Plumbers and Landscapers

If you would like professional help correcting a drainage problem, look to professional plumbers and landscapers for help. Lists of plumbers or landscapers can be found in the Yellow Pages or by contacting the Better Business Bureau of Central and Northern Alberta at 780-482-2341. The Better Business Bureau can provide you with company reports 24 hours a day. Regardless of whom you contact, it's a good idea to get three estimates and references before choosing a contractor.

Do-it-yourself Resources

If you plan on doing the work yourself, you can get a lot of support and information from hardware, home improvement and plumbing supply stores. Many of the staff are trade professionals and are usually more than happy to share their knowledge and expertise with you.

Capital Health

780-413-7927

Leaky or flooded basements may become a health risk if cleanup is not done quickly. Capital Health has an Environmental Health Services unit that will respond to inquiries or complaints about potential health risks. Depending on the situation, a health inspector may even come to your home to assess what risks may exist.

Chapter 8

Glossary of Terms

Backwater valve

A backwater valve is located in a house's sanitary sewer line. The valve closes under pressure, preventing sewage from returning up the line and back into the home.

Capital Region Sewage Treatment Plant

The Capital Region Sewage Treatment Plant is jointly owned by Edmonton region municipalities and located in Strathcona County. Under contract, it receives and treats some of the sewage generated by City of Edmonton residents.

Catch basin

A catch basin collects stormwater from the street through an open metal grate and channels it to an underground stormwater pipe. Below street level is a trap where sand, gravel and other material is captured for removal.

Combined sewer

A combined sewer collects both stormwater and wastewater in the same pipe. Combined sewers are no longer built in Edmonton.

Downspout

A downspout is a length of pipe that is connected to an eavestrough and runs vertically from the roof to the ground.

Downspout extension

A downspout extension is a length of pipe that is connected to bottom of the downspout and runs at a downward angle away from a building.

Dry pond

A dry pond is a man-made depression developed in parkland or recreation areas to capture surface runoff during major rains.

Eavestrough

An eavestrough is attached directly below the roofline. It collects stormwater from the roof and channels it to a downspout.

Gold Bar Wastewater Treatment Plant

The Gold Bar Wastewater Treatment Plant is a City owned facility located in east Edmonton. It receives and treats most of the sewage generated by City residents.

Grey water

Grey water is liquid sewage.

Internal swale

A swale designed to handle surface water entirely within a property.

Lot grading

Lot grading refers to the way in which the surface of a property is sloped, particularly from the walls of a building to the property line.

Rain gutter

A rain gutter is another name for eavestrough.

Sanitary service

The sanitary sewer service collects solid waste and grey water from homes and businesses and directs it to a plant for treatment.

Slope

A slope is any inclined portion of ground or earth that directs water in a specific direction.

Splash pad

A splash pad is a concrete or plastic channel that can be attached to the side of a building and sits at an angle under a downspout. It channels stormwater from the downspout away from the building.

Stormwater

Stormwater means any surface runoff that is the result of natural precipitation.

Stormwater lake

A stormwater lake is a body of water that is designated to collect and contain stormwater from a surrounding area. The lake may be natural or manmade.

Stormwater service

The stormwater service collects rainwater, snowmelt and other surface water and channels it via pipes to creeks, ravines, dry ponds, stormwater lakes or the North Saskatchewan River.

Sump

A basement sump is a pit in the ground under the basement floor that collects excess groundwater from weeping tile or surrounding soil.

Sump pump

A sump pump is a motorized mechanical device that pumps excess water from a sump to the surface.

Swale

A swale is a shallow, sloped indentation in the ground that channels water in a specific direction.

Weeping tile

Weeping tile is a perforated pipe that surrounds the foundation of a home and collects excess groundwater. In some homes, this excess water is released to a sump pump, which carries it to the surface.

Window well

A window well is a corrugated metal product that surrounds a basement window at or below ground level. Installation allows for proper lot grading around the basement window.



Flooding caused by heavy precipitation, melting snow, or runoff may pose problems for all kinds of properties. Older and newer houses may be at risk for flooding if proper precautions are not taken. The City encourages all builders and homeowners to take preventive measures to avoid flooding. This booklet contains information on:

- **Why homes flood**
- **Protecting your home from flooding**
- **Eavestroughs, downspouts and weeping tile**
- **Pipes, sump pumps and backwater valves**
- **Improving lot grading**
- **Maintaining your home drainage system**

More information on the Flood Proofing program can be obtained by calling 780-496-5591. The 24-hour Drainage and Sewer Trouble hotline can be accessed by calling 780-496-1717. Additional information can be viewed online by visiting our website at www.edmonton.ca/floodprevention